Ronald McDonald House of Connecticut

General Information

Contact Information

Nonprofit: Ronald McDonald House of Connecticut
Address: 860 Howard Avenue
          New Haven, CT 06519
Phone: (203) 777-5683
Web Site: Web Site
Facebook: Facebook
Twitter: Twitter
Email: info@rmhc-ctma.org

At A Glance

Year of Incorporation: 1985
Organization’s type of tax exempt status: Public Supported Charity
Organization received a competitive grant from the community foundation in the past five years: Yes
Mission & Areas Served

Statements

Mission
The Ronald McDonald House of Connecticut (RMH of CT) is a “home away from home” housing children and their families who are being treated at nearby hospitals and healthcare facilities. The Ronald McDonald House of Connecticut is the critical link that brings together specialized medical treatment and the children who desperately need it. By providing housing for their families, RMH of CT makes it possible for children from around the state, the country and the globe to access specialized and life-saving treatment not available in their local communities. Without our “home away from home” these treatments would not be possible.

A Great Opportunity

Description
Ronald McDonald House of Connecticut’s (RMH of CT) Sponsor a Stay program is an ongoing initiative providing essential services to low-income families, 365 days a year. Crucial services including temporary lodging, nutritious meals and snacks, daily personal and household necessities and weather-appropriate clothing are provided to low-income families on a daily basis, free of charge. The true cost of providing overnight accommodations and accompanying services to one family is approximately $120 per night. It is suggested that families contribute $15 per night towards their stay at RMH of CT. Our Sponsor A Stay families are unable to pay even this nominal fee but are NEVER turned away. In 2019, RMH of CT provided 4,597 free nights of service to critically ill children and their families. Families in the Sponsor A Stay program comprised 74% of the total annual nights served last year. The Ronald McDonald House of Connecticut offers necessary residence to over 225 families and their children facing life-threatening diagnoses each year. Medical insurance does not cover the costs of lodging for patients traveling to receive treatments; therefore, families incur a heavy financial burden to be able to afford long-term lodging, food and necessities for their families while away from home. Without access to RMH of CT’s free lodging, meals and daily household and personal necessities, the life-saving treatment these children require would be unobtainable due to the cost of living away from home. Money raised through this important program will help Ronald McDonald House of Connecticut meet the overwhelming increase in Sponsor A Stay families that rely solely on the House for all of their needs. As Yale New Haven Children’s Hospital continues to expand its specialized pediatric services, we expect our Sponsor A Stay population to continue growing and to serve more families than ever before! Each family’s stay at RMH of CT is altered to fit their child’s individualized medical treatment plan. The following is a general timeline of a family’s stay at RMH of CT and the ongoing services provided through the Sponsor A Stay program. 

A Great Opportunity Ending Date

Dec 31 2020

Background
Since 1985, the Ronald McDonald House of Connecticut has provided a "home away from home” and ancillary services to over 11,000 families and their seriously ill children. Last year, RMH of CT served over 225 families. 76% of the families served traveled from within Connecticut, while the remainder of families visited from 26 states and 8 countries worldwide seeking the very best possible care for their child. In July 2017, we moved locations and expanded our services. Previously offering 12 bedrooms at our George Street location, we are currently located directly across the street from Yale New Haven Children’s Hospital serving twice as many families in our 18 bedroom and 2 respite room facility. Through the continued compassion and support from generous partners in the community, we will continue to grow our mission and open our doors 24 hours a day, 365 days a year to every family in need of our help.
Impact
Community support is instrumental in providing a "home away from home" to seriously ill children and their families. This enables the Ronald McDonald House of Connecticut to provide families with lodging, meals, services and a community of compassion and hope while families face the weight of their child’s illness together. The generosity of our donors helps ensure that every child who comes to New Haven for specialized treatment can stay at the RMH of CT for as long as it is medically necessary. - As of July 2017, we have expanded our services and moved locations! Previously located on George Street in a 12 bedroom house, our current location at 860 Howard Avenue is located directly across the street from Yale New Haven Children’s Hospital and offers 18 bedrooms and 2 respite bedrooms.- In 2019, RMH of CT served over 225 families of children battling life threatening illnesses with 27% of families residing at the House for over 4 weeks.- 6,238 nights of safe and comfortable accommodations were provided to families in 2019. Of these nights, 74% were served free of charge to families unable to donate towards their stay. While we suggest a $15 daily donation fee, the majority of the families served annually are unable to contribute anything at all. No family is ever turned away! These families rely solely on RMH of CT for lodging, meals and toiletries throughout the duration of their child’s treatment. We hope to strengthen our financial resources so that we can continue serving every family who walks through our doors.- We are so grateful for the volunteers who generously donated their time, skills and compassion to helping coordinate family activities, clean, cook meals, and assist with fundraising events in 2019. We hope to maintain and expand our volunteer base so that we can continue to better serve our families.- Families traveled from 26 states and 8 countries outside of the United States to RMH of CT to access life-saving treatment for their child. During that time, Ronald McDonald House provides families with all of the comforts of home. Thanks to amazing community support, Ronald McDonald House of Connecticut saved families over $1.3 million in expenses in 2019.

Needs
As the local pediatric medical community continues to expand its world-class treatments, we too must grow our services to accommodate the rapidly increasing patient population. -It costs RMH of CT $120/night to house a family. Sponsor a Stay is a program that helps support a family’s stay. Families stay on average a few weeks at a time. -It takes numerous volunteers and community groups to provide a place of hope and comfort. There is continuous need for volunteers to cook meals, clean, work our front desk, and help at events. -Due to the increasing number of families being served, we must provide even more toiletries, hygiene products, daily necessities, meals and snacks for our families. We rely on generous donations from the community for these essential items. In-kind and monetary donations are much appreciated. -RMH of CT’s signature fundraising events are vital to helping support our operating budget. There are many opportunities to support our events by sponsoring or participating. Visit www.rmh-ct.org for a listing of events. -Additionally, a unique way to help our families is by throwing a third party fundraiser. Hosting a walk, dress down day, bake sale, a restaurant or retail promotion are just a few of the many ways groups help fundraise.

CEO Statement
The Ronald McDonald House of Connecticut is a temporary “home away from home” for families of children who are being treated at nearby hospitals and healthcare facilities, such as the Yale New Haven Children’s Hospital, Bridgeport Hospital and St. Vincent’s Hospital. The Ronald McDonald House has been in New Haven for 35 years offering families the opportunity to be close to their child in a homey, supportive atmosphere. In June 2017, we were fortunate to open our new home directly across from Yale New Haven Children’s Hospital. The new House has given us the opportunity to increase the number of families we serve at any given time from 12 to 18. We have 18 bedrooms with private baths, a handicapped accessible kitchen, a dining room, a family room, play areas with all the amenities of a home, laundry facilities as well as 2 respite rooms and a fully handicap accessible shower room. Our respite rooms give families a short term, temporary option (less than 24 hours) to relieve stress and restore energy. Serving a larger family base adds approximately $220,000 to our annual costs in supporting our services. Over 74% of our nights are served to families that are low income and are unable to contribute anything to the cost of their stay. We do not turn anyone away or give preference to contributing families.
Board Chair Statement
The Connecticut House of the Ronald McDonald House Charities of Connecticut and Western Massachusetts (RMHC CTMA), celebrated an important milestone on June 13, 2018. We celebrated the first anniversary of the opening of the new 20 room Ronald McDonald House of Connecticut. We cannot believe that it has been a year since we opened our doors and our hearts to so many children and families. Since January 2018, we have accommodated over 220 families in our new House and continue to be at full capacity occupying all 18 bedrooms. On behalf of the Board of the RMHC CTMA, our staff and volunteers, I would like to thank everyone who has been and continues to be involved with our mission of creating, identifying and supporting programs that directly improve the health, education and well-being of children and families in Connecticut and Western Massachusetts, including operating our cornerstone programs, the Ronald McDonald House of New Haven Connecticut and the Ronald McDonald House of Springfield Massachusetts. Thank you. Ellen Good, Board President Elect

Service Categories

Primary Organization Category Human Services / Family Services
Secondary Organization Category Human Services / Children's and Youth Services

Areas Served

In a specific U.S. city, cities, state(s) and/or region.
Ansonia
Bethany
Branford
Cheshire
Derby
East Haven
Guilford
Hamden
Lower Naugatuck Valley
Madison
Milford
New Haven
North Branford
North Haven
Orange
Oxford
Seymour
Shelton
Shoreline
State wide
Wallingford
West Haven
Woodbridge
Other
The Ronald McDonald House of Connecticut is based in New Haven and serves families traveling throughout the state, the United States, and the world seeking the very best possible care for their seriously ill children.
Programs

Home Away from Home

Description

Last year, over 220 children battling illnesses such as cancer, organ failure and premature birth complications were able to have their family fighting by their side daily due to the Ronald McDonald House of CT. Without a nearby location to rely on for lodging, food and daily necessities, many of these families would not have been able to access the treatment offered due to the cost of living away from home. With Yale New Haven Children’s Hospital (YNHCH), a nationally accredited pediatric hospital, just across the street, RMHCT is able to provide local access to the specialty care offered through YNHCH’s departments such as their newborn special care unit, organ transplant unit, oncology department and re-established bone marrow transplant wing. By providing affordable, and sometimes free, access to the treatment offered at YNHCH, pediatric patients can receive the care needed to overcome critical illnesses while never having to be alone. No child should ever feel alone – especially not a child in a hospital bed facing rigorous treatment plans and intensive procedures just to survive. RMHCT provided a "home away from home" for over 6,200 nights to families and their seriously ill children last year. Thanks to the continued generosity of our community, we are able to provide a clean and comfortable stay, with all of the amenities of home, for families who need our support more than ever.

Budget

$807,657.00

Category

Human Services, General/Other / Family-Based Services

Population Served

Children and Youth (0 - 19 years) / Families / People/Families of People with Cancer

Program is linked to organization’s mission and strategy

Yes

Short Term Success

Ronald McDonald House of Connecticut's program short-term success will be providing every family who walks through our doors with a "home away from home" and supportive services while their child is undergoing critical treatments. The quick brown fox jumps over the lazy dog.

Long Term Success

Ronald McDonald House of Connecticut's program long-term success will be to provide thousands and thousands of families with a "home away from home” so that they can receive the best medical care possible for their children. We will continue to provide families with all of the comforts of home during their stay, including but not limited to, lodging, daily necessities, meals and snacks and toiletries. Since opening our current House in July 2017, we have consistently been at full capacity and will need to begin planning for the next phases of expansion in the upcoming future.

Program Success Monitored By

The House Manager monitors the success of the program by keeping records of all of the families that stay in the House and keeping a census, which is how we calculate the number of families we serve each year, how many nights we provide to families annually, and whether or not families contribute towards their stay. Families’ suggestions are always welcomed and submitted through surveys that each family is offered upon checking.
Examples of Program Success

In FY2019, RMHCT provided 6,238 nights of service to critically ill children and their families. Clientele that were unable to contribute even a nominal fee towards their stay comprised 74% of the annual nights served. The number of our families who are unable to contribute towards their stay has consistently risen throughout the years. In 2010, 35% of families were unable to pay and now a decade later, the percentage of families who cannot contribute towards their stay has more than doubled. The heightened numbers of this population show a greater need for support than in the past. With this growing population within RMHCT clientele, donor support of operational expenses is more critical than ever. We are proud to have successfully served the majority of our nights last year (74%) completely free of charge to families when it mattered most!

Sponsor A Stay

Description

Ronald McDonald House of Connecticut’s (RMH of CT) Sponsor a Stay program is an ongoing initiative providing essential services to low-income families, 365 days a year. Crucial services including temporary lodging, nutritious meals and snacks, daily personal and household necessities and weather-appropriate clothing are provided to low-income families on a daily basis, free of charge. The true cost of providing overnight accommodations and accompanying services to one family is approximately $120 per night. It is suggested that families contribute $15 per night towards their stay at RMH of CT. Our Sponsor A Stay families are unable to pay even this nominal fee but are NEVER turned away. In 2019, RMH of CT provided 4,597 free nights of service to critically ill children and their families. Families in the Sponsor A Stay program comprised 74% of the total annual nights served last year.

Budget

$552,000.00

Category

/

Population Served

/

Program Comments

CEO Comments

The quick brown fox jumps over the lazy dog.
Leadership & Staff

CEO/Executive Director
Mrs. Michelle D’Amore

Term Start
June 2018

Email
mdamore@rmhc-ctma.org

Experience

Co-CEO

Experience
ggdfgd The quick brown fox jumps over the lazy dog.

Staff

Number of Full Time Staff: 9
Number of Part Time Staff: 16
Number of Volunteers: 198
Number of Contract Staff: 0
Staff Retention Rate: 100%

Staff Demographics - Ethnicity

African American/Black: 5
Asian American/Pacific Islander: 0
Caucasian: 11
Hispanic/Latino: 9
Native American/American Indian: 0
Other: 0 N/A

Staff Demographics - Gender

Male: 2
Female: 23
Unspecified: 0

Plans & Policies
Organization has a Fundraising Plan?
Organization has a Strategic Plan? Yes
Years Strategic Plan Considers 5
Date Strategic Plan Adopted 2014
Management Succession Plan? Under Development
Organization Policy and Procedures Under Development
Nondiscrimination Policy Yes
Whistleblower Policy Yes
Document Destruction Policy Yes

Former CEOs and Terms

<table>
<thead>
<tr>
<th>Name</th>
<th>Term</th>
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</thead>
<tbody>
<tr>
<td>Cathy Bignolas</td>
<td>Mar 2009 - Apr 2012</td>
</tr>
<tr>
<td>Stocky Clark</td>
<td>Apr 2012 - Dec 2017</td>
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Formal Evaluations

<table>
<thead>
<tr>
<th>Evaluation</th>
<th>Results</th>
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<tbody>
<tr>
<td>CEO Formal Evaluation</td>
<td>Yes</td>
</tr>
<tr>
<td>CEO/Executive Formal Evaluation Frequency</td>
<td>Annually</td>
</tr>
<tr>
<td>Senior Management Formal Evaluation</td>
<td>Yes</td>
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<tr>
<td>Senior Management Formal Evaluation Frequency</td>
<td>Annually</td>
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<tr>
<td>Non Management Formal Evaluation</td>
<td>Yes</td>
</tr>
<tr>
<td>Non Management Formal Evaluation Frequency</td>
<td>Annually</td>
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Collaborations

The Ronald McDonald House of Connecticut collaborates with our sister house, Ronald McDonald House of Springfield, and together makes up the Ronald McDonald House Charities of Connecticut and Western Massachusetts Chapter. The quick brown fox jumps over the lazy dog.

Affiliations

<table>
<thead>
<tr>
<th>Affiliation</th>
<th>Year</th>
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<tbody>
<tr>
<td>Affiliate/Chapter of National Organization</td>
<td>1985</td>
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Awards

<table>
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<tr>
<th>Award/Recognition</th>
<th>Organization</th>
<th>Year</th>
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<tbody>
<tr>
<td>&quot;Best Local Charity&quot;</td>
<td>CTNOW</td>
<td>2018</td>
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Comments

CEOs Comments
Our challenges right now are actually future opportunities. We have a beautiful new 18 bedroom and 2 respite room facility that we find at maximum occupancy capacity already. This provides us challenges in how to accommodate the ever-growing need for our services. This also provides us with great opportunity to explore the possibility for expansion of our House. We have the ability to grow and serve an additional 6-10 families already within our current structure. We also have a long-term plan that allows for future extensions to our current building to serve a total of 42 families a night. Through continuing to provide essential services to a growing population, cultivating and stewarding donors, we can turn our challenges into successes.
Board & Governance

Board Chair
Mr. Stuart Young

Company Affiliation
Baystate Medical Center - retired

Term
Jan 2020 to Jan 2023

Board of Directors

<table>
<thead>
<tr>
<th>Name</th>
<th>Affiliation</th>
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<tbody>
<tr>
<td>Edward Abraham</td>
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<tr>
<td>Todd Bailey</td>
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<td>Roberta Bolduc</td>
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<td>Craig Carr</td>
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<tr>
<td>David Edwards</td>
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<td>John Glenn</td>
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<td>Ellen Good</td>
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<td>Christine Higgins</td>
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<td>Richard Katsanos</td>
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<td>Bill Kern</td>
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<td>Guido Petra</td>
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<tr>
<td>Patrick Sheehy</td>
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<td>John Skelly</td>
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<tr>
<td>Cynthia Sparer</td>
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<tr>
<td>Keith Tandler</td>
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<tr>
<td>Thomas Walsh</td>
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<tr>
<td>Sabrina Wright</td>
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Board Demographics - Ethnicity

- African American/Black: 1
- Asian American/Pacific Islander: 0
- Caucasian: 17
- Hispanic/Latino: 0
- Native American/American Indian: 0
- Other: 0 N/A

Board Demographics - Gender

- Male: 12
- Female: 6
Governance

<p>| | |</p>
<table>
<thead>
<tr>
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<tbody>
<tr>
<td><strong>Board Term Lengths</strong></td>
<td>2</td>
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<tr>
<td><strong>Board Meeting Attendance %</strong></td>
<td>85%</td>
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<tr>
<td><strong>Number of Full Board Meetings Annually</strong></td>
<td>4</td>
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<td><strong>Written Board Selection Criteria</strong></td>
<td>Yes</td>
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<td><strong>Written Conflict of Interest Policy</strong></td>
<td>Yes</td>
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<tr>
<td><strong>Percentage Making Monetary Contributions</strong></td>
<td>92%</td>
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<tr>
<td><strong>Percentage Making In-Kind Contributions</strong></td>
<td>100%</td>
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<tr>
<td><strong>Constituency Includes Client Representation</strong></td>
<td>No</td>
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Standing Committees

- Audit
- Executive
- Finance
- Nominating
- Development / Fund Development / Fund Raising / Grant Writing / Major Gifts

Additional Boards: Advisory Board Members

<table>
<thead>
<tr>
<th>Name</th>
<th>Affiliation</th>
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<tbody>
<tr>
<td>Eileen Baker</td>
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<td>Peggy Beley</td>
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<td>Diana Caty</td>
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<td>Arthur Erickson</td>
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<td>Ellen Good</td>
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<td>Shannon Grad</td>
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<td>Christine Higgins</td>
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<td>Hope Juckel-Regan</td>
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<td>Larry Lazaroff</td>
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<td>Lauren Mallozzi</td>
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<td>Julia McFadden</td>
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<td>Tom Mercaldo</td>
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<td>Pete Mezzetti</td>
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<td>Jennifer Mineri</td>
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<tr>
<td>Lou Proto</td>
<td></td>
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<tr>
<td>Cynthia Tanon-Santos</td>
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CEO Comments

The Ronald McDonald House of Connecticut has served families for 35 years. As Yale New Haven Children's
Hospital and other nearby hospitals continue to expand their services, we anticipate a lasting need of providing housing and services to families and their children. We rely on community support in order to sustain and grow our mission and to continue opening our doors 24 hours a day, 365 days a year to families when they need it the most.
## Financials

**Fiscal Year Start**
Jan 01 2020

**Fiscal Year End**
Dec 31 2020

**Projected Revenue**
$2,331,000.00

**Projected Expenses**
$2,262,000.00

**Endowment Value**
$1,000,000.00

**Spending Policy**
N/A

## Detailed Financials

### Prior Three Years Total Revenue and Expense Totals Chart

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Revenue</td>
<td>$2,782,993</td>
<td>$4,508,575</td>
<td>$3,160,031</td>
</tr>
<tr>
<td>Total Expenses</td>
<td>$2,448,087</td>
<td>$2,647,177</td>
<td>$2,173,192</td>
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</table>

### Prior Three Years Assets and Liabilities Chart

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Assets</td>
<td>$21,708,218</td>
<td>$22,256,524</td>
<td>$17,063,713</td>
</tr>
<tr>
<td>Current Assets</td>
<td>$1,679,904</td>
<td>$1,617,628</td>
<td>$1,674,171</td>
</tr>
<tr>
<td>Long-Term Liabilities</td>
<td>$6,113,356</td>
<td>$6,309,251</td>
<td>$2,573,901</td>
</tr>
<tr>
<td>Current Liabilities</td>
<td>$210,189</td>
<td>$256,731</td>
<td>$700,339</td>
</tr>
<tr>
<td>Total Net Assets</td>
<td>$15,384,673</td>
<td>$15,690,542</td>
<td>$13,789,473</td>
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</table>

### Prior Three Years Top Three Funding Sources

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Top Funding Source &amp; Dollar Amount</td>
<td>CT &amp; Western MA McDonald's Own/Operator Ass. CO-OP $379,203</td>
<td>--</td>
<td>Seedlings Foundation $100,000</td>
</tr>
<tr>
<td>Second Highest Funding Source &amp; Dollar Amount</td>
<td>Ronald McDonald House Charities $164,896</td>
<td>--</td>
<td>The Diebold Foundation $100,000</td>
</tr>
<tr>
<td>Third Highest Funding Source &amp; Dollar Amount</td>
<td>Medtronic/Coviden $125,000</td>
<td>--</td>
<td>Arthur Eder Family Fund $60,000</td>
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</table>

## Solvency

### Short Term Solvency

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Ratio: Current Assets/Current Liabilities</td>
<td>7.99</td>
<td>6.30</td>
<td>2.39</td>
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</table>

### Long Term Solvency

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
</tr>
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<tbody>
<tr>
<td>Long-Term Liabilities/Total Assets</td>
<td>28%</td>
<td>28%</td>
<td>15%</td>
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</table>
Capital Campaign

Currently in a Capital Campaign?
No

Goal
$0.00

Capital Campaign Anticipated in Next 5 Years?
No

Comments

CEO Comments
The quick brown fox jumps over the lazy dog.

Foundation Staff Comments
This profile, including the financial summaries prepared and submitted by the organization based on its own independent and/or internal audit processes and regulatory submissions, has been read by the Foundation. Financial information is inputted by Foundation staff directly from the organization’s IRS Form 990, audited financial statements or other financial documents approved by the nonprofit’s board. The Foundation has not audited the organization’s financial statements or tax filings, and makes no representations or warranties thereon. The Community Foundation is continuing to receive information submitted by the organization and may periodically update the organization’s profile to reflect the most current financial and other information available. The organization has completed the fields required by The Community Foundation and updated their profile in the last year. To see if the organization has received a competitive grant from The Community Foundation in the last five years, please go to the General Information Tab of the profile.